

ProSlate 5-Year Worry-Free Warranty

Warranty

This limited warranty applies to the ProSlate device, SoundPOD™, and associated charging items (AC adapter & cables). This warranty is NON-transferable.

Coverage

This limited warranty covers any defects in material or workmanship under normal use during the five (5) year warranty period.

This limited warranty also covers five (5) incidents of accidental damage requiring repairing or replacing one or more components. Unlimited handle repairs only if broken (picture confirmation of damage is required). Our technicians reserve the right to approve or deny handle replacement based on damages.

Any incident resulting in damage that Forbes AAC technicians determine is not repairable or requires replacement of the entire device - tablet or SoundPOD™ - is considered a total loss and will result in the use of all remaining accidental damage incidents; any future damage will not be covered.

Replacement Parts

Forbes AAC reserves the right to repair or replace components with items of like function or with refurbished components. All components repaired or replaced by Forbes AAC will carry the remaining balance of the original limited warranty, a minimum of 30 days.

Non-Covered Items

Cosmetic damage, fire damage, theft, damage resulting from the use of incorrect chargers, unauthorized accessories, or resulting from unauthorized repairs are not covered by this limited warranty.

The accessories provided with this device are not covered by this limited warranty. Accessories carry a 30-day warranty against defects in material and workmanship.

Forbes AAC is not responsible for any lost or corrupted data or the recovery of the same. Products are not warranted for suitability of use or for a specific application.

Warranty Period

This limited warranty is effective for a period of five (5) years from the date of shipment.

Voiding the Warranty

The removal of the tablet from the protective case will result in the voiding of this limited warranty and non-coverage of any damage or other defect.

Obtaining Service

To obtain a warranty service you must contact Forbes AAC technical support and obtain a **Return Material Authorization** (RMA) number. Instructions will be given regarding the shipment of the equipment. Costs related to shipping/insurance of the device to Forbes AAC are the responsibility of the customer. Return shipping to the customer will be paid for by Forbes AAC and equipment will be sent via standard ground shipping.

02/2025 PS8 PS10

Forbes AAC is a division of
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